

Triple-S Salud

www.ssspr.com

Customer Service 787-774-6081 or 800-716-6081



2025

A Regional Dental PPO Plan

Serving: Puerto Rico

Enrollment Options for this Plan:

High Option – Self Only

High Option – Self Plus One

High Option – Self and Family

IMPORTANT

- Rates: Back Cover
- Changes for 2025: Page 3
- Summary of Benefits: Page 33

Enrollment in this Plan is limited. You must live in Puerto Rico to enroll.



Authorized for distribution by the:



**United States
Office of Personnel Management**

Healthcare and Insurance
<http://www.opm.gov/insure>

Introduction

On December 23, 2004, President George W. Bush signed the Federal Employee Dental and Vision Benefits Enhancement Act of 2004 (Public Law 108-496). The law directed the Office of Personnel Management (OPM) to establish supplemental dental and vision benefit programs to be made available to Federal employees, annuitants, and their eligible family members. In response to the legislation, OPM established the Federal Employees Dental and Vision Insurance Program (FEDVIP). OPM has contracted with dental and vision insurers to offer an array of choices to Federal employees and annuitants. Section 715 of the National Defense Authorization Act for Fiscal Year 2017 (FY 2017 NDAA), Public Law 114-38, expanded FEDVIP eligibility to certain TRICARE-eligible individuals.

This brochure describes the benefits of Triple-S Salud under Triple-S Salud's contract OPM02-FEDVIP-02AP-13 with OPM as authorized by the FEDVIP law. The address for our administrative office is:

Triple-S Salud, Inc. (Triple-S Salud)
1441 F.D. Roosevelt Avenue
San Juan, Puerto Rico 00920
Customer Service Phone Number: 787-774-6081, TTY 787-792-1370, 1-800-716-6081
Web site: www.ssspr.com

This brochure is the official statement of benefits. No oral statement can modify or otherwise affect the benefits, limitations, and exclusions of this brochure. It is your responsibility to be informed about your benefits. You and your family members do not have a right to benefits that were available before January 1, 2025, unless those benefits are also shown in this brochure.

If you are enrolled in this plan, you are entitled to the benefits described in this brochure. If you are enrolled in Self Plus One, you and your designated family member are entitled to these benefits. If you are enrolled in Self and Family coverage, each of your eligible family members is also entitled to these benefits, if they are also listed on the coverage.

OPM negotiates rates with each carrier annually. Rates are shown at the end of this brochure.

Triple-S Salud's Dental Plan is responsible for the selection of in-network providers in your area. Contact us at 787-774-6081, TTY 787-792-1370, 1-800-716-6081 for the names of participating providers or to request a provider directory. You may also view or request the most current directory via our Web site at www.ssspr.com. Continued participation of any specific provider cannot be guaranteed. Thus, you should choose your plan based on the benefits provided and not on a specific provider's participation. When you phone for an appointment, please remember to verify that the provider is currently in-network. If your provider is not currently participating in the provider network, you may nominate them to join. Nomination forms are available on our Web site, or call us and we will have a form sent to you. You cannot change plans, outside of open season, because of changes to the provider network.

Provider networks may be more extensive in some areas than others. We cannot guarantee the availability of every specialty in all areas. If you require the services of a specialist and one is not available in your area, please contact us for assistance.

The Triple-S Salud Plan and all other FEDVIP plans are not a part of the Federal Employees Health Benefits (FEHB) /Postal Service Health Benefits (PSHB) Program.

We want you to know that protecting the confidentiality of your individually identifiable health information is of the utmost importance to us. To review full details about our privacy practices, our legal duties, and your rights, please visit our website, www.ssspr.com/SSSPortal then click on the "Privacy Practices" link at the bottom of the page. If you do not have access to the internet or would like further information, please contact us by calling 787-774-6081, TTY 787-792-1370, 1-800-716-6081.

Discrimination is against the Law

Triple-S Salud, Inc. complies with all applicable Federal civil rights laws, to include both Title VII of the Civil Rights Act of 1964 and Section 1557 of the Affordable Care Act. Pursuant to Section 1557, Triple-S Salud, Inc. does not discriminate, exclude people, or treat them differently on the basis of race, color, national origin, age, disability, or sex.

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How We Have Changed For 2025

We added the following dental codes:

- D2976 Band stabilization - per tooth (*Class B*)
- D6089 Accessing and retorquing loose implant screw - per screw (*Class C*)
- D9222 Deep sedation/general anesthesia – first 15 minutes (*General Services*)
- D9223 Deep sedation/general anesthesia – each subsequent 15 minute increment (*General Services*)

FEDVIP Program Highlights

| | |
|--|---|
| A Choice of Plans and Options | You can select from several nationwide, and in some areas, regional dental Preferred Provider Organization (PPO) or Health Maintenance Organization (HMO) plans, and high and standard coverage options. You can also select from several nationwide vision plans. You may enroll in a dental plan or a vision plan, or both. Some TRICARE beneficiaries may not be eligible to enroll in both. Visit www.opm.gov/dental or www.opm.gov/vision for more information. |
| Enroll Through BENEFEDS | You enroll online at www.BENEFEDS.gov . Please see Section 2, Enrollment, for more information. |
| Dual Enrollment | If you or one of your family members is enrolled in or covered by one FEDVIP plan, that person cannot be enrolled in or covered as a family member by another FEDVIP plan offering the same type of coverage; i.e., you (or covered family members) cannot be covered by two FEDVIP dental plans or two FEDVIP vision plans. |
| Coverage Effective Date | If you sign up for a dental and/or vision plan during the 2025 Open Season, your coverage will begin on January 1, 2025. Premium deductions will start with the first full pay period beginning on/after January 1, 2025. You may use your benefits as soon as your enrollment is confirmed. |
| Pre-Tax Salary Deduction for Employees | Employees automatically pay premiums through payroll deductions using pre-tax dollars. Annuitants automatically pay premiums through annuity deductions using post-tax dollars. TRICARE enrollees automatically pay premiums through payroll deduction or automatic bank withdrawal (ABW) using post-tax dollars. |
| Annual Enrollment Opportunity | Each year, an open season will be held, during which you may enroll or change your dental and/or vision plan enrollment. This year, open season runs from November 11, 2024 through midnight EST December 9, 2024. You do not need to re-enroll each open season unless you wish to change plans or plan options; your coverage will continue from the previous year. In addition to the annual open season, there are certain events that allow you to make specific types of enrollment changes throughout the year. Please see Section 2, Enrollment, for more information. |
| Continued Group Coverage After Retirement | Your enrollment or your eligibility to enroll may continue after retirement. You do not need to be enrolled in FEDVIP for any length of time to continue enrollment into retirement. Your family members may also be able to continue enrollment after your death. Please see Section 1, Eligibility, for more information. |
| Waiting Period | There is no waiting period associated with our plan option. |
| Compliance with the American Dental Association (ADA) | <p>FEDVIP abides by the Current Dental Terminology (CDT) codification system in accordance with standards set by the American Dental Association (ADA).</p> <p><i>Current Dental Terminology (CDT)</i>, Copyright © American Dental Association. All rights reserved.</p> <p>Triple-S Salud, Inc. adopted and complies with the codification system and service description in accordance with the Current Dental Terminology (CDT) of the American Dental Association (ADA).</p> <p>Every year we make the changes according to the ADA's Council of Dental Benefit Programs that are the responsible for maintaining the CDT Code in accordance with ADA Bylaws, policies, and federal regulations.</p> |

Section 1 Eligibility

| | |
|-------------------------------------|--|
| Federal Employees | <p>If you are a Federal or U.S. Postal Service employee, you are eligible to enroll in FEDVIP, if you are eligible for the Federal Employees Health Benefits (FEHB), the Postal Service Health Benefits (PSHB) Program, or the Health Insurance Marketplace (Exchange) and your position is not excluded by law or regulation, you are eligible to enroll in FEDVIP. Enrollment in the FEHB Program, PSHB Program, or a Health Insurance Marketplace (Exchange) plan is not required.</p> |
| Temporary/Seasonal Employees | <p>Certain temporary, intermittent, and seasonal Federal and U.S. Postal Service employees are now eligible to enroll in FEDVIP. To be eligible, these employees must be expected to work 130 hours per calendar month for at least 90 days. In addition, certain firefighters hired under a temporary appointment and intermittent emergency response personnel are eligible to enroll in FEDVIP. The employing agency must determine and notify these employees of their eligibility.</p> |
| Federal Annuitants | <p>You are eligible to enroll if you:</p> <ul style="list-style-type: none">• retired on an immediate annuity under the Civil Service Retirement System (CSRS), the Federal Employees Retirement System (FERS) or another retirement system for employees of the Federal Government;• retired for disability under CSRS, FERS, or another retirement system for employees of the Federal Government. <p>Your FEDVIP enrollment will continue into retirement if you retire on an immediate annuity or for disability under CSRS, FERS or another retirement system for employees of the Government, regardless of the length of time you had FEDVIP coverage as an employee. There is no requirement to have coverage for 5 years of service prior to retirement in order to continue coverage into retirement, as there is with the FEHB/PSHB Program.</p> <p>Your FEDVIP coverage will end if you retire on a Minimum Retirement Age (MRA) + 10 retirement and postpone receipt of your annuity. You may enroll in FEDVIP again when you begin to receive your annuity.</p> |
| Survivor Annuitants | <p>If you are a survivor of a deceased Federal/U.S. Postal Service employee or annuitant and you are receiving an annuity, you may enroll or continue the existing enrollment.</p> |
| Compensationers | <p>A compensationner is someone receiving monthly compensation from the Department of Labor's Office of Workers' Compensation Programs (OWCP) due to an on-the-job injury/illness who is determined by the Secretary of Labor to be unable to return to duty. You are eligible to enroll in FEDVIP or continue FEDVIP enrollment into compensation status.</p> |
| TRICARE-eligible individual | <p>An individual who is eligible for FEDVIP dental coverage based on the individual's eligibility to previously be covered under the TRICARE Retiree Dental Program or an individual eligible for FEDVIP vision coverage based on the individual's enrollment in a specified TRICARE health plan. Retired members of the uniformed services and National Guard/Reserve components, including "gray-area" retirees under age 60 and their families are eligible for FEDVIP dental coverage. These individuals, if enrolled in a TRICARE health plan, are also eligible for FEDVIP vision coverage. In addition, uniformed services active duty family members who are enrolled in a TRICARE health plan are eligible for FEDVIP vision coverage.</p> |

Family Members

Except with respect to TRICARE-eligible individuals, family members include your spouse and unmarried dependent children under age 22. This includes legally adopted children and recognized natural children who meet certain dependency requirements. This also includes stepchildren and foster children who live with you in a regular parent-child relationship. Under certain circumstances, you may also continue coverage for a disabled child 22 years of age or older who is incapable of self-support. FEDVIP rules and FEHB/PSHB rules for family member eligibility are **NOT** the same. For more information on family member eligibility visit the website at www.opm.gov/healthcare-insurance/dental-vision/ or contact your employing agency or retirement system.

With respect to TRICARE-eligible individuals, family members include your spouse, unremarried widow, unremarried widower, unmarried child, and certain unmarried persons placed in your legal custody by a court. Children include legally adopted children, stepchildren, and pre-adoptive children. Children and dependent unmarried persons must be under age 21 if they are not a student, under age 23 if they are a full-time student, or incapable of self-support because of a mental or physical incapacity.

Not Eligible

The following persons are not eligible to enroll in FEDVIP, regardless of FEHB/PSHB eligibility or receipt of an annuity or portion of an annuity:

- Deferred annuitants
- Former spouses of employees or annuitants. **Note:** Former spouses of TRICARE-eligible individuals may enroll in a FEDVIP vision plan.
- FEHB/PSHB Temporary Continuation of Coverage (TCC) enrollees
- Anyone receiving an insurable interest annuity who is not also an eligible family member
- Active duty uniformed service members. **Note:** If you are an active duty uniformed service member, your dental and vision coverage will be provided by TRICARE. Your family members will still be eligible to enroll in the TRICARE Dental Plan (TDP).
- Temporary/seasonal employees who does not meet the 130 hours per calendar month for 90 days.

Section 2 Enrollment

Enroll Through BENEFEDES

You must use BENEFEDES to enroll or change enrollment in a FEDVIP plan. BENEFEDES is a secure enrollment website (www.BENEFEDES.gov) sponsored by OPM. If you do not have access to a computer, call 1-877-888-FEDS (1-877-888-3337), TTY number 1-877-889-5680 to enroll or change your enrollment.

If you are currently enrolled in FEDVIP and do not want to change plans, **your enrollment will continue automatically. Please Note:** your plans' premiums may change for 2025.

Note: You cannot enroll or change enrollment in a FEDVIP plan using the Health Benefits Election Form (SF 2809) or through an agency self-service system, such as Employee Express, PostalEase, EBIS, MyPay, or Employee Personal Page. However, those sites may provide a link to BENEFEDES.

Enrollment Types

Self Only: A Self Only enrollment covers only you as the enrolled employee or annuitant. You may choose a Self Only enrollment even though you have a family; however, your family members will not be covered under FEDVIP.

Self Plus One: A Self Plus One enrollment covers you as the enrolled employee or annuitant plus one eligible family member whom you specify. You may choose a Self Plus One enrollment even though you have additional eligible family members, but the additional family members will not be covered under FEDVIP.

Self and Family: A Self and Family enrollment covers you as the enrolled employee or annuitant and all of your eligible family members. You must list all eligible family members when enrolling.

Dual Enrollment

If you or one of your family members is enrolled in or covered by one FEDVIP plan, that person cannot be enrolled in or covered as a family member by another FEDVIP plan offering the same type of coverage; i.e., you (or covered family members) cannot be covered by two FEDVIP dental plans or two FEDVIP vision plans.

Opportunities to Enroll or Change Enrollment

Open Season

If you are an eligible employee, annuitant, or TRICARE-eligible individual (TEI), you may enroll in a dental and/or vision plan during the November 11, 2024 through midnight EST December 9, 2024, Open Season. Coverage is effective January 1, 2025.

During future annual open seasons, you may enroll in a plan, or change or cancel your dental and/or vision coverage. The effective date of these open season enrollments and changes will be set by OPM.

If you want to continue your current enrollment, do nothing. Your enrollment carries over from year to year, unless you change it.

New hire/Newly eligible

You may enroll within 60 days after you become eligible as:

- a new employee;
- a previously ineligible employee who transferred to a covered position;
- a survivor annuitant if not already covered under FEDVIP; or
- an employee returning to service following a break in service of at least 31 days.
- a TRICARE-eligible individual

Your enrollment will be effective the first day of the pay period following the one in which BENEFEDES receives and confirms your enrollment.

Qualifying Life Event

A qualifying life event (QLE) is an event that allows you to enroll, or if you are already enrolled, allows you to change your enrollment outside of an open season.

The following chart lists the QLEs and the enrollment actions you may take:

Qualifying Life Event: Marriage

From Not Enrolled to Enrolled: Yes
Increase Enrollment Type: Yes
Decrease Enrollment Type: No
Cancel: No
Change from One Plan to Another: Yes

Qualifying Life Event: Acquiring an eligible family member (non-spouse)

From Not Enrolled to Enrolled: No
Increase Enrollment Type: Yes
Decrease Enrollment Type: No
Cancel: No
Change from One Plan to Another: No

Qualifying Life Event: Losing a covered family member

From Not Enrolled to Enrolled: No
Increase Enrollment Type: No
Decrease Enrollment Type: Yes
Cancel: No
Change from One Plan to Another: No

Qualifying Life Event: Losing other dental/vision coverage (eligible or covered person)

From Not Enrolled to Enrolled: Yes
Increase Enrollment Type: Yes
Decrease Enrollment Type: No
Cancel: No
Change from One Plan to Another: No

Qualifying Life Event: Moving out of regional plan's service area

From Not Enrolled to Enrolled: No
Increase Enrollment Type: No
Decrease Enrollment Type: No
Cancel: No
Change from One Plan to Another: Yes

Qualifying Life Event: Going on active military duty, non- pay status (enrollee or spouse)

From Not Enrolled to Enrolled: No
Increase Enrollment Type: No
Decrease Enrollment Type: No
Cancel: Yes
Change from One Plan to Another: No

Qualifying Life Event: Returning to pay status from active military duty (enrollee or spouse)

From Not Enrolled to Enrolled: Yes
Increase Enrollment Type: No
Decrease Enrollment Type: No
Cancel: No
Change from One Plan to Another: No

Qualifying Life Event: Returning to pay status from Leave without pay

From Not Enrolled to Enrolled: Yes (if enrollment cancelled during LWOP)
Increase Enrollment Type: No
Decrease Enrollment Type: No
Cancel: No
Change from One Plan to Another: Yes (if enrollment cancelled during LWOP)

Qualifying Life Event: Annuity/ compensation restored

From Not Enrolled to Enrolled: Yes

Increase Enrollment Type: No

Decrease Enrollment Type: No

Cancel: No

Change from One Plan to Another: No

Qualifying Life Event: Transferring to an eligible position*

From Not Enrolled to Enrolled: No

Increase Enrollment Type: No

Decrease Enrollment Type: No

Cancel: Yes

Change from One Plan to Another: No

**Opportunities to
Enroll or Change
Enrollment**

*Position must be in a Federal agency that provides dental and/or vision coverage with 50 percent or more employer-paid premium and you elect to enroll.

The timeframe for requesting a QLE change is from 31 days before to 60 days after the event. There are two exceptions:

- There is no time limit for a change based on moving from a regional plan's service area and
- You cannot request a new enrollment based on a QLE before the QLE occurs, except for enrollment because of the loss of dental or vision insurance. You must make the change no later than 60 days after the event.

Enrollments and enrollment changes made based on a QLE are effective on the first day of the pay period following the one in which BENEFEDS receives and confirms the enrollment or change. BENEFEDS will send you confirmation of your new coverage effective date.

Once you enroll in a plan, your 60-day window for that type of plan ends, even if 60 calendar days have not yet elapsed. That means once you have enrolled in either plan, you cannot change or cancel that particular enrollment until the next open season, unless you experience a QLE that allows such a change or cancellation.

VA Exception for Cancellation

Generally, you may cancel your enrollment only during the annual open season. However, if you are a FEDVIP enrollee paying premiums on a **post-tax basis**, and you, your family member, or TEI family member becomes eligible for VA dental or vision benefits, then you **may** change your enrollment type or cancel your enrollment within 60 days of receiving notification of VA dental or vision eligibility. This 60-day period may fall outside of open season. VA dental or vision eligibility documentation must be submitted to OPM via the BENEFEDS mailbox (benefedsportal@opm.gov) within 60 days of notification to support the FEDVIP enrollment change or cancellation.

Your cancellation is effective at the end of the day before the date OPM sets as the open season effective date. An eligible family member's coverage also ends upon the effective date of the cancellation.

If you are a FEDVIP enrollee paying premiums on a **pre-tax basis**, and you, your family member, or TEI family member becomes eligible for VA dental or vision benefits, then you **may not** change or cancel your FEDVIP enrollment until the next open season.

FEDVIP enrollees can verify if they are paying their premiums on a pre- or post- tax basis by contacting BENEFEDS at 1-877-888-3337, TTY number 1-877-889-5680.

**When Coverage
Stops**

Coverage ends for active and retired Federal, U.S. Postal employees, and TRICARE-eligible individuals when you:

- no longer meet the definition of an eligible employee, annuitant, or TRICARE-eligible individual;
- as a Retired Reservist you begin active duty;
- as sponsor or primary enrollee leaves active duty

- begin a period of non-pay status or pay that is insufficient to have your FEDVIP premiums withheld and you do not make direct premium payments to BENEFEDS;
- are making direct premium payments to BENEFEDS and you stop making the payments;
- cancel the enrollment during open season;
- a Retired Reservist begins active duty; or
- the sponsor or primary enrollee leaves active duty.

Coverage for a family member ends when:

- you as the enrollee lose coverage; or
- the family member no longer meets the definition of an eligible family member.

Continuation of Coverage

Under FEDVIP, there is no 31-day extension of coverage. The following are also

NOT available under the FEDVIP plans

- Temporary Continuation of Coverage (TCC);
- spouse equity coverage; or
- right to convert to an individual policy (conversion policy).

FSAFEDS/High Deductible Health Plans and FEDVIP

If you are planning to enroll in an FSAFEDS Health Care Flexible Spending Account (HCFSAs) or Limited Expense Health Care Flexible Spending Account (LEX HCFSAs), you should consider how coverage under a FEDVIP plan will affect your annual expenses, and thus the amount that you should allot to an FSAFEDS account. Please note that insurance premiums are not eligible expenses for either type of FSA.

Please review IRS - Publication 969, Health Savings Accounts and Other Tax-Favored Health Plans (www.irs.gov/forms-pubs/about-publication-969) for additional information about carryover and contribution amounts for the upcoming tax year. If you have an HCFSAs or LEX HCFSAs FSAFEDS account and you have not exhausted your funds by December 31st of the plan year, FSAFEDS can automatically carry over a set maximum amount of unspent funds into another health care or limited expense account for the subsequent year. To be eligible for carryover, you must be employed by an agency that participates in FSAFEDS and actively making allotments from your pay through December 31st. You must also actively re-enroll in a health care or limited expense account during the next open season to be carryover eligible. Your re-enrollment must meet the minimum contribution amount for the plan year. If you do not re-enroll, or if you are not employed by an agency that participates in FSAFEDS and actively making allotments from your pay through December 31st, your funds will not be carried over.

Because of the tax benefits an FSA provides, the IRS requires that you forfeit any money for which you did not incur an eligible expense and file a claim in the time permitted. This is known as the “Use-it-or-Lose-it” rule. Carefully consider the amount you will elect.

Current FSAFEDS participants must re-enroll to participate in the program next year.

See www.fsafeds.com or call 1-877-FSAFEDS (372-3337) or TTY: 1-866-353-8058. Note: FSAFEDS is not open to retired employees or to TRICARE eligible individuals.

If you enroll or are enrolled in a high deductible health plan with a health savings account (HSA) or health reimbursement arrangement (HRA), you may use your HSA or HRA to pay for qualified dental/vision costs not covered by your FEHB/PSHB and/or FEDVIP plans.

Section 3 How You Obtain Care

Identification Cards/ Enrollment Confirmation

We will send you an identification (ID) card when you enroll. You should carry your ID card with you at all times. You must show it whenever you receive services from a plan provider. Your ID card does not have an expiration date to ensure the continuity of services.

If you do not receive your ID card within 30 days after the effective date of your enrollment, or if you need replacement cards, call us at 787-774-6081, TTY 787-792-1370, 1-800-716-6081 or write to us at Triple-S Salud, Inc. (Triple-S Salud), Customer Service Division, 1441 Roosevelt Avenue, San Juan, Puerto Rico 00920. You may also request replacement cards through our Web site at www.ssspr.com.

It is important to bring your FEDVIP and FEHB/PSHB identification cards to every dental appointment because most FEHB/PSHB plans offer some level of dental benefits separate from your FEDVIP coverage. Presenting both identification cards can ensure that you receive the maximum allowable benefit under each Program.

Where You Obtain Covered Care

You obtain care from “plan providers”. You will only pay coinsurance, and you will not have to file claims, except when receiving services from orthodontists, who are not “plan providers”.

Plan Providers

We list plan providers in the provider directory, which we update periodically. The list is on our Web site at: www.ssspr.com or you may call us at 787-774-6081, TTY 787-792-1370, 1-800-716-6081 .

In-Network

The primary care dentists are duly authorized plan dentists with a regular license issued by the designated entity of the government of Puerto Rico, and who are bona fide members of the “Colegio de Cirujanos Dentistas de Puerto Rico”, who have signed a contract with Triple-S Salud, Inc. to render dental services.

Out-of-Network

We will only reimburse out-of-network services when rendered by orthodontists. No other services rendered by out-of-network providers are covered including emergency services performed by an out-of-network dentist. If you receive dental services from other out-of-network providers, services are not covered and you will have to pay 100% of the charges and we will not reimburse you.

Emergency services performed by an out-of-network dentist are not covered. You will have to pay 100% of the charges and we will not reimburse you.

Pre-Authorization/Pre- Determination of Benefits

Some of the objectives of the pre-determination of benefits are to allow both the participant and the insured to confirm beforehand the eligibility of the service for the dental coverage, the scope of the covered services, limits, exclusions, necessity and deductibles and coinsurances applicable under the insureds contract. Pre-determinations will be evaluated based on the pre-determination policies that Triple-S Salud, Inc. has established. We will not be liable for payment of services, if they have been rendered or received without this pre-authorization/pre-determination.

The following dental benefits will require a pre-authorization/pre-determination of benefits: all crowns, fixed and removable prostheses, periodontal procedures and endodontic retreatments.

The dentist is responsible for the pre-determination of benefits and will list all services of the treatment plan on the ADA claim form and include radiographs and a report with the clinical evaluation justifying the necessity for the services. The dentists will submit the form by paper or electronically. For questions regarding this process, call us at 787-774-6081, TTY 787-792-1370, 1-800-716-6081.

FEHB/PSHB First Payor When you visit a provider who participates with both, your FEHB/PSHB plan and your FEDVIP plan, the FEHB/PSHB plan will pay benefits first. The FEDVIP plan allowance will be the prevailing charge in these cases. You are responsible for the difference between the FEHB/PSHB and FEDVIP benefit payments and the FEDVIP plan allowance. We are responsible for facilitating the process with the FEHB/PSHB first payor.

It is important to bring your FEDVIP and FEHB/PSHB identification cards to every dental appointment because most FEHB/PSHB plans offer some level of dental benefits separate from your FEDVIP coverage. Presenting both identification cards can ensure that you receive the maximum allowable benefit under each Program.

Coordination of Benefits We will coordinate benefit payments with the payment of benefits under other group health benefits coverage you may have and the payment of dental costs under no-fault insurance that pays benefits without regard to fault.

It is important to bring your FEDVIP and FEHB/PSHB identification cards to every dental appointment because most FEHB/PSHB plans offer some level of dental benefits separate from your FEDVIP coverage. Presenting both identification cards can ensure that you receive the maximum allowable benefit under each Program.

We may request that you verify/identify your health insurance plan(s) annually or at time of service.

Service Area To enroll in this plan, you must live in our service area. This is where our providers practice. Our service area is **only** Puerto Rico.

You must get your care from providers within the service area who contract with us. If you receive care outside our service area, you will have to pay 100% of the charges. We will not pay for services out of our service area.

If you move outside of our service area, you may enroll in another plan at that time. You do not have to wait until open season to change plans.

Contact BENEFEDS at www.BENEFEDS.gov or call 1-877-888-FEDS (1-877-888-3337), TTY number 1-877-889-5680 to change plans.

Dental Review Only individual crowns, removable and fixed prostheses and endodontic retreatments require dental review. Requests will be processed faster if they are accompanied with periapical radiographs with diagnostic value and brief by reports with additional clinical information that may not be evident in the radiographs.

Section 4 Your Cost For Covered Services

This is what you will pay out-of-pocket for covered care:

| | |
|---------------------------------|---|
| Coinsurance | <p>Coinsurance is the percentage of our allowance that you must pay for your care.</p> <p>Example: In our plan, you pay 15% of our allowance for oral surgery.</p> |
| Lifetime Benefit Maximum | <p>In our plan, the established lifetime benefit maximum of \$2,000 applies only to orthodontic services.</p> |
| In-Network Services | <p>You pay the established coinsurance for each service. Please see Section 5, Dental Services and Supplies, for more information.</p> |
| Out-of-Network Services | <p>There is no benefit payable for out-of-network services other than for orthodontia. You pay 100% of the billed charges. We will not reimburse you. Orthodontic services are reimbursed at 55% up to a lifetime maximum of \$2,000 per member.</p> |
| Emergency Services | <p>You pay the established coinsurance for each in-network service. For emergency services received from out-of-network providers in or outside of our service area (Puerto Rico), you pay 100% of the costs.</p> |
| International Services | <p>There is no coverage for services rendered overseas. You pay 100% of the cost.</p> |
| In-Progress Treatment | <p>In-progress treatment for dependents of retiring active duty service members who were enrolled in the TRICARE Dental Program (TDP) will be covered for the 2025 plan year; regardless of any current plan exclusion for care initiated prior to the enrollee's effective date.</p> <p>This requirement includes assumption of payments for covered orthodontia services up to the FEDVIP policy limits, and full payment where applicable up to the terms of FEDVIP policy for covered services completed (but not initiated) in the 2025 plan year such as crowns and implants.</p> |

Section 5 Dental Services and Supplies Class A Basic

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are necessary for the prevention, diagnosis, care, or treatment of a covered condition and meet generally accepted dental protocols.
- There is no calendar year deductible.

You Pay:

High Option

- **In-Network:** Nothing
- **Out-of-Network:** 100% of billed charges

Diagnostic and Treatment Services

D0120 Periodic oral evaluation - established patient - *Limited to twice every 12 months, with an interval of 6 months*

D0140 Limited oral evaluation - problem focused - *Limited to twice every 12 months, with an interval of 6 months*

D0150 Comprehensive oral evaluation - new or established patient - *Limited to one evaluation every 3 years*

D0160 Detailed and extensive oral evaluation – problem focused, by report - *Limited to one evaluation every 3 years*

(P) D0180 Comprehensive periodontal evaluation - new or established patient - *Limited to twice every 12 months, with an interval of 6 months*

D0210 Intraoral – comprehensive series of radiographic images

D0220 Intraoral - periapical first radiographic image

D0230 Intraoral - periapical each additional radiographic image

D0240 Intraoral - occlusal radiographic image

D0250 Extra-oral - 2D projection radiographic image created using a stationary radiation source, and detector

D0251 Extra-oral posterior dental radiographic image

D0270 Bitewing - single radiographic image

D0272 Bitewings - two radiographic images

D0273 Bitewings - three radiographic images

D0274 Bitewings - four radiographic images

D0277 Vertical bitewings - 7 to 8 radiographic images

D0330 Panoramic radiographic image

D0340 2D cephalometric radiographic image – acquisition, measurement and analysis

D0460 Pulp vitality tests

D0999 Unspecified diagnostic procedure, by report

(P) = Services will be paid only to periodontists

Preventive Services

D1110 Prophylaxis - adult - *Limited to twice every 12 months, with an interval of 6 months*

D1120 Prophylaxis - child - *Limited to twice every 12 months, with an interval of 6 months*

D1206 Topical application of fluoride varnish

D1208 Topical application of fluoride – excluding varnish - *Limited to twice every 12 months, with an interval of 6 months*

D1351 Sealant - per tooth - *Limited to permanent molars and premolars through age 14; one sealant per tooth for life*

D1510 Space maintainer - fixed, unilateral – per quadrant

D1516 Space maintainer - fixed - bilateral, maxillary

D1517 Space maintainer - fixed - bilateral, mandibular

Preventive Services - continued on next page

| Preventive Services (cont.) |
|---|
| D1520 Space maintainer - removable, unilateral - per quadrant |
| D1526 Space maintainer - removable - bilateral, maxillary |
| D1527 Space maintainer - removable - bilateral, mandibular |
| D1551 Re-cement or re-bond bilateral space maintainer - maxillary |
| D1552 Re-cement or re-bond bilateral space maintainer - mandibular |
| D1553 Re-cement or re-bond unilateral space maintainer - per quadrant |
| D1556 Removal of fixed unilateral space maintainer - per quadrant |
| D1557 Removal of fixed bilateral space maintainer - maxillary |
| D1558 Removal of fixed bilateral space maintainer - mandibular |
| D1575 Distal shoe space maintainer - fixed, unilateral - per quadrant |
| Adjunctive General Services |
| D9110 Palliative treatment of dental pain – per visit |
| D9310 Consultation - diagnostic service provided by dentist or physician other than requesting dentist or physician |
| D9430 Office visit for observation (during regularly scheduled hours) - no other services performed |
| D9440 Office visit - after regularly scheduled hours |
| D9995 Teledentistry – synchronous; real-time encounter |
| D9996 Teledentistry – asynchronous; information stored and forwarded to dentist for subsequent review |
| <i>Not covered:</i> |
| <ul style="list-style-type: none"> • <i>Plaque control programs</i> • <i>Oral hygiene instruction</i> • <i>Dietary instructions</i> • <i>Over-the-counter dental products, such as teeth whiteners, toothpaste, dental floss</i> • <i>Services rendered by out-of-network providers</i> • <i>Services not listed as covered above</i> |

Class B Intermediate

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are necessary for the prevention, diagnosis, care, or treatment of a covered condition and meet generally accepted dental protocols.
- There is no calendar year deductible.
- All fixed and removable prosthesis, periodontal procedures and endodontic re-treatments will be subject to our pre-determination.

You Pay:

High Option

- **In-Network:** 15% of coinsurance, except for endodontic services and codes D2950 Core buildup, including any pins when required, D2980 Crown repair necessitated by restorative material failure, D7270 Tooth re-implantation and/or stabilization of accidentally evulsed or displaced tooth for which you will pay 30% of coinsurance
- **Out-of-Network:** 100% of billed charges

Minor Restorative Services

D2140 Amalgam - one surface, primary or permanent

D2150 Amalgam - two surfaces, primary or permanent

D2160 Amalgam - three surfaces, primary or permanent

D2161 Amalgam - four or more surfaces, primary or permanent

D2330 Resin-based composite - one surface, anterior

D2331 Resin-based composite - two surfaces, anterior

D2332 Resin-based composite - three surfaces, anterior

D2335 Resin-based composite - four or more surfaces (anterior)

D2391 Resin-based composite - one surface, posterior

D2392 Resin-based composite - two surfaces, posterior

D2393 Resin-based composite - three surfaces, posterior

D2394 Resin-based composite - four or more surfaces, posterior

D2799 Interim crown – further treatment or completion of diagnosis necessary prior to final impression

D2910 Re-cement or re-bond inlay, onlay, veneer or partial coverage restoration - *Limited to one patient, per tooth, per lifetime*

D2915 Re-cement or re-bond indirectly fabricated or prefabricated post and core - *Limited to one per patient, per tooth, per lifetime*

D2920 Re-cement or re-bond crown - *Limited to one per patient, per tooth, per lifetime*

D2930 Prefabricated stainless steel crown - primary tooth - *Limited to one per patient, per tooth, per lifetime*

D2931 Prefabricated stainless steel crown - permanent tooth

D2940 Placement of interim direct restoration

D2950 Core buildup, including any pins when required

D2951 Pin retention - per tooth, in addition to restoration

D2976 Band stabilization – per tooth

D2980 Crown repair necessitated by restorative material failure

D2999 Unspecified restorative procedure, by report

Minor Restorative Services - continued on next page

Minor Restorative Services (cont.)

Not Covered:

- Restorations, including veneers, which are placed for cosmetic purposes only
- Gold foil restorations
- Services rendered by out-of-network providers
- Services not listed as covered above

Endodontic Services

D3110 Pulp cap - direct (excluding final restoration)

D3120 Pulp cap - indirect (excluding final restoration)

D3220 Therapeutic pulpotomy (excluding final restoration) - removal of pulp coronal to the dentinocemental junction and application of medicament

D3221 Pulpal debridement, primary and permanent teeth

D3310 Endodontic therapy, anterior tooth (excluding final restoration)

D3320 Endodontic therapy, premolar tooth (excluding final restoration)

D3330 Endodontic therapy, molar tooth (excluding final restoration)

D3346 Retreatment of previous root canal therapy - anterior

D3347 Retreatment of previous root canal therapy - premolar

D3348 Retreatment of previous root canal therapy - molar

D3351 Apexification/recalcification – initial visit (apical closure/calcific repair of perforations, root resorption, etc.)

D3352 Apexification/recalcification – interim medication replacement

D3353 Apexification/recalcification - final visit (includes completed root canal therapy - apical closure/calcific repair of perforations, root resorption, etc.)

D3410 Apicoectomy - anterior

D3421 Apicoectomy - premolar (first root)

D3425 Apicoectomy - molar (first root)

D3426 Apicoectomy (each additional root)

D3430 Retrograde filling - per root

D3450 Root amputation - per root

D3471 Surgical repair of root resorption - anterior

D3472 Surgical repair of root resorption - premolar

D3473 Surgical repair of root resorption - molar

D3501 Surgical exposure of root surface without apicoectomy or repair of root resorption - anterior

D3502 Surgical exposure of root surface without apicoectomy or repair of root resorption - premolar

D3503 Surgical exposure of root surface without apicoectomy or repair of root resorption - molar

D3911 Intraorifice barrier

D3920 Hemisection (including any root removal), not including root canal therapy

D3999 Unspecified endodontic procedure, by report

Periodontal Services

D4277 Free soft tissue graft procedure (including recipient and donor surgical sites) first tooth, implant or edentulous tooth position in graft

D4278 Free soft tissue graft procedure (including recipient and donor surgical sites) each additional contiguous tooth, implant or edentulous tooth position in same graft site

D4341 Periodontal scaling and root planing - four or more teeth per quadrant

D4342 Periodontal scaling and root planing - one to three teeth per quadrant

D4910 Periodontal maintenance

| Prosthodontic Services | |
|-------------------------------|---|
| D5410 | Adjust complete denture - maxillary |
| D5411 | Adjust complete denture - mandibular |
| D5421 | Adjust partial denture - maxillary |
| D5422 | Adjust partial denture - mandibular |
| D5511 | Repair broken complete denture base, mandibular |
| D5512 | Repair broken complete denture base, maxillary |
| D5520 | Replace missing or broken teeth – complete denture – per tooth |
| D5611 | Repair resin partial denture base, mandibular |
| D5612 | Repair resin partial denture base, maxillary |
| D5621 | Repair cast partial framework, mandibular |
| D5622 | Repair cast partial framework, maxillary |
| D5630 | Repair or replace broken retentive clasping materials – per tooth |
| D5640 | Replace missing or broken teeth – partial denture – per tooth |
| D5650 | Add tooth to existing partial denture – per tooth |
| D5660 | Add clasp to existing partial denture - per tooth |
| D5710 | Rebase complete maxillary denture |
| D5711 | Rebase complete mandibular denture |
| D5720 | Rebase maxillary partial denture |
| D5721 | Rebase mandibular partial denture |
| D5725 | Rebase hybrid prosthesis |
| D5730 | Reline complete maxillary denture (direct) |
| D5731 | Reline complete mandibular denture (direct) |
| D5740 | Reline maxillary partial denture (direct) |
| D5741 | Reline mandibular partial denture (direct) |
| D5750 | Reline complete maxillary denture (indirect) |
| D5751 | Reline complete mandibular denture (indirect) |
| D5760 | Reline maxillary partial denture (indirect) |
| D5761 | Reline mandibular partial denture (indirect) |
| D5765 | Soft liner for complete or partial removable denture – indirect |
| D5850 | Tissue conditioning, maxillary |
| D5851 | Tissue conditioning, mandibular |
| D6930 | Re-cement or re-bond fixed partial denture |
| D6980 | Fixed partial denture repair necessitated by restorative material failure |
| Oral Surgery | |
| D7111 | Extraction, coronal remnants – primary tooth |
| D7140 | Extraction, erupted tooth or exposed root (elevation and/or forceps removal) |
| D7210 | Extraction, erupted tooth requiring removal of bone and/or sectioning of tooth, and including elevation of mucoperiosteal flap if indicated |
| D7220 | Removal of impacted tooth - soft tissue |
| D7230 | Removal of impacted tooth - partially bony |
| D7240 | Removal of impacted tooth - completely bony |
| D7241 | Removal of impacted tooth - completely bony, with unusual surgical complications |
| D7250 | Removal of residual tooth roots (cutting procedure) |
| D7270 | Tooth re-implantation and/or stabilization of accidentally evulsed or displaced tooth |

Oral Surgery - continued on next page

Oral Surgery (cont.)

| |
|--|
| D7280 Exposure of an unerupted tooth |
| D7283 Placement of device to facilitate eruption of impacted tooth |
| D7286 Incisional biopsy of oral tissue-soft |
| D7310 Alveoloplasty in conjunction with extractions - four or more teeth or tooth spaces, per quadrant |
| D7311 Alveoloplasty in conjunction with extractions - one to three teeth or tooth spaces, per quadrant |
| D7320 Alveoloplasty not in conjunction with extractions - four or more teeth or tooth spaces, per quadrant |
| D7321 Alveoloplasty not in conjunction with extractions - one to three teeth or tooth spaces, per quadrant |
| D7471 Removal of lateral exostosis (maxilla or mandible) |
| D7472 Removal of torus palatinus |
| D7473 Removal of torus mandibularis |
| D7510 Incision and drainage of abscess - intraoral soft tissue |
| D7953 Bone replacement graft for ridge preservation - per site |
| D7971 Excision of pericoronal gingiva |
| D7999 Unspecified oral surgery procedure, by report |

Class C Major

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are necessary for the prevention, diagnosis, care, or treatment of a covered condition and meet generally accepted dental protocols.
- There is no calendar year deductible.
- All crowns and endodontic re-treatments will be subject to our determination.

You Pay:

High Option

- **In-Network:** 50% of coinsurance, except for codes D2952 Post and core in addition to crown, indirectly fabricated and D2954 Prefabricated post and core in addition to crown, for which you will pay 30% of coinsurance
- **Out-of-Network:** 100% of billed charges

Major Restorative Services

D2510 Inlay - metallic - one surface - *Pre-authorization required*

D2520 Inlay - metallic - two surfaces - *Pre-authorization required*

D2530 Inlay - metallic - three or more surfaces - *Pre-authorization required*

D2542 Onlay - metallic - two surfaces - *Pre-authorization required*

D2543 Onlay - metallic - three surfaces - *Pre-authorization required*

D2544 Onlay - metallic - four or more surfaces - *Pre-authorization required*

D2720 Crown - resin with high noble metal

D2722 Crown - resin with noble metal

D2740 Crown - porcelain/ceramic

D2750 Crown - porcelain fused to high noble metal

D2751 Crown - porcelain fused to predominantly base metal

D2752 Crown - porcelain fused to noble metal

D2753 Crown - porcelain fused to titanium and titanium alloys

D2780 Crown - 3/4 cast high noble metal

D2781 Crown - 3/4 cast predominantly base metal

D2782 Crown - 3/4 cast noble metal

D2783 Crown - 3/4 porcelain/ceramic

D2790 Crown - full cast high noble metal

D2791 Crown - full cast predominantly base metal

D2792 Crown - full cast noble metal

D2794 Crown - titanium and titanium alloys

D2952 Post and core in addition to crown, indirectly fabricated

D2954 Prefabricated post and core in addition to crown

D2981 Inlay repair necessitated by restorative material failure

D2982 Onlay repair necessitated by restorative material failure

D2983 Veneer repair necessitated by restorative material failure

Major Restorative Services - continued on next page

Major Restorative Services (cont.)

Not covered:

- *Gold foil restorations*
- *Restorations for cosmetic purposes only*
- *Composite resin inlays*
- *Services rendered by out-of-network providers*
- *Implants will not be covered where there are no teeth in either extremity.*
- *Services not listed as covered above*

Periodontal Services

D4210 Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant

D4211 Gingivectomy or gingivoplasty - one to three contiguous teeth or tooth bounded spaces per quadrant

D4240 Gingival flap procedure, including root planing - four or more contiguous teeth or tooth bounded spaces per quadrant

D4241 Gingival flap procedure, including root planing - one to three contiguous teeth or tooth bounded spaces per quadrant

D4245 Apically positioned flap

D4249 Clinical crown lengthening – hard tissue

D4260 Osseous surgery (including elevation of a full thickness flap and closure) – four or more contiguous teeth or tooth bounded spaces per quadrant

D4261 Osseous surgery (including elevation of a full thickness flap and closure) – one to three contiguous teeth or tooth bounded spaces per quadrant

D4263 Bone replacement graft – retained natural tooth – first site in quadrant

D4264 Bone replacement graft – retained natural tooth – each additional site in quadrant

D4266 Guided tissue regeneration, natural teeth – resorbable barrier, per site

D4267 Guided tissue regeneration, natural teeth – non-resorbable barrier, per site

D4270 Pedicle soft tissue graft procedure

D4273 Autogenous connective tissue graft procedure (including donor and recipient surgical sites) first tooth, implant, or edentulous tooth position in graft

D4276 Combined connective tissue and pedicle graft, per tooth

D4283 Autogenous connective tissue graft procedure (including donor and recipient surgical sites) – each additional contiguous tooth, implant or edentulous tooth position in same graft site

D4286 Removal of non-resorbable barrier

D4346 Scaling in presence of generalized moderate or severe gingival inflammation – full mouth, after oral evaluation

D4355 Full mouth debridement to enable a comprehensive periodontal evaluation and diagnosis on a subsequent visit

Major Prosthodontic Services

D5110 Complete denture - maxillary

D5120 Complete denture - mandibular

D5130 Immediate denture - maxillary

D5140 Immediate denture - mandibular

D5211 Maxillary partial denture – resin base (including, retentive/clasping materials, rests, and teeth)

D5212 Mandibular partial denture – resin base (including, retentive/clasping materials, rests, and teeth)

D5213 Maxillary partial denture - cast metal framework with resin denture bases (including retentive/clasping materials, rests and teeth)

D5214 Mandibular partial denture - cast metal framework with resin denture bases (including retentive/clasping materials, rests and teeth)

D5221 Immediate maxillary partial denture - resin base (including retentive/clasping materials, rests and teeth)

Major Prosthodontic Services - continued on next page

Major Prosthodontic Services (cont.)

| |
|--|
| D5222 Immediate mandibular partial denture - resin base (including retentive/clasping materials, rests and teeth) |
| D5225 Maxillary partial denture - flexible base (including retentive/clasping materials, rests, and teeth) |
| D5226 Mandibular partial denture - flexible base (including retentive/clasping materials, rests, and teeth) |
| D5227 Immediate maxillary partial denture - flexible base (including any clasps, rests and teeth) |
| D5228 Immediate mandibular partial denture - flexible base (including any clasps, rests and teeth) |
| D5282 Removable unilateral partial denture – one piece cast metal (including retentive/clasping materials, rests, and teeth), maxillary |
| D5283 Removable unilateral partial denture – one piece cast metal (including retentive/clasping materials, rests, and teeth), mandibular |
| D5284 Removable unilateral partial denture – one piece flexible base (including retentive/clasping materials, rests, and teeth) - per quadrant |
| D5286 Removable unilateral partial denture – one piece resin (including retentive/clasping materials, rests, and teeth) – per quadrant |
| D5899 Unspecified removable prosthodontic procedure, by report |
| D6010 Surgical placement of implant body: endosteal implant |
| D6011 Surgical access to an implant body (second stage implant surgery) |
| D6058 Abutment supported porcelain/ceramic crown |
| D6059 Abutment supported porcelain fused to metal crown (high noble metal) |
| D6060 Abutment supported porcelain fused to metal crown (predominantly base metal) |
| D6061 Abutment supported porcelain fused to metal crown (noble metal) |
| D6062 Abutment supported cast metal crown (high noble metal) |
| D6063 Abutment supported cast metal crown (predominantly base metal) |
| D6064 Abutment supported cast metal crown (noble metal) |
| D6065 Implant supported porcelain/ceramic crown |
| D6066 Implant supported crown - porcelain fused to high noble alloys |
| D6067 Implant supported crown - high noble alloys |
| D6068 Abutment supported retainer for porcelain/ceramic FPD |
| D6069 Abutment supported retainer for porcelain fused to metal FPD (high noble metal) |
| D6070 Abutment supported retainer for porcelain fused to metal FPD (predominantly base metal) |
| D6071 Abutment supported retainer for porcelain fused to metal FPD (noble metal) |
| D6072 Abutment supported retainer for cast metal FPD (high noble metal) |
| D6073 Abutment supported retainer for cast metal FPD (predominantly base metal) |
| D6074 Abutment supported retainer for cast metal FPD (noble metal) |
| D6075 Implant supported retainer for ceramic FPD |
| D6076 Implant supported retainer for FPD - porcelain fused to high noble alloys |
| D6077 Implant supported retainer for metal FPD - high noble alloys |
| D6081 Scaling and debridement of a single implant in the presence of mucositis, including inflammation, bleeding upon probing and increased pocket depths; includes cleaning of the implant surfaces, without flap entry and closure |
| D6082 Implant supported crown - porcelain fused to predominantly base alloys |
| D6083 Implant supported crown - porcelain fused to noble alloys |
| D6084 Implant supported crown - porcelain fused to titanium and titanium alloys |
| D6085 Interim implant crown |
| D6086 Implant supported crown - predominantly base alloys |
| D6087 Implant supported crown - noble alloys |
| D6088 Implant supported crown - titanium and titanium alloys |

Major Prosthodontic Services - continued on next page

Major Prosthodontic Services (cont.)

| |
|---|
| D6089 Accessing and retorquing loose implant screw - per screw |
| D6090 Repair of implant/abutment supported prosthesis |
| D6092 Re-cement or re-bond implant/abutment supported crown |
| D6093 Re-cement or re-bond implant/abutment supported fixed partial denture |
| D6094 Abutment supported crown - titanium and titanium alloys |
| D6097 Abutment supported crown - porcelain fused to titanium and titanium alloys |
| D6100 Surgical removal of implant body |
| D6105 Removal of implant body not requiring bone removal or flap elevation |
| D6191 Semi-precision abutment - placement |
| D6192 Semi-precision attachment - placement |
| D6195 Abutment supported retainer - porcelain fused to titanium and titanium alloys |
| D6197 Replacement of restorative material used to close an access opening of a screw-retained implant supported prosthesis, per implant |
| D6210 Pontic - cast high noble metal |
| D6211 Pontic - cast predominantly base metal |
| D6212 Pontic - cast noble metal |
| D6214 Pontic - titanium and titanium alloys |
| D6240 Pontic - porcelain fused to high noble metal |
| D6241 Pontic - porcelain fused to predominantly base metal |
| D6242 Pontic - porcelain fused to noble metal |
| D6243 Pontic - porcelain fused to titanium and titanium alloys |
| D6245 Pontic - porcelain/ceramic |
| D6250 Pontic - resin with high noble metal |
| D6251 Pontic - resin with predominantly base metal |
| D6252 Pontic - resin with noble metal |
| D6253 Interim pontic - further treatment or completion of diagnosis necessary prior to final impression |
| D6545 Retainer - cast metal for resin bonded fixed prosthesis |
| D6548 Retainer - porcelain/ceramic for resin bonded fixed prosthesis |
| D6600 Retainer inlay - porcelain/ceramic, two surfaces |
| D6601 Retainer inlay - porcelain/ceramic, three or more surfaces |
| D6602 Retainer inlay - cast high noble metal, two surfaces |
| D6603 Retainer inlay - cast high noble metal, three or more surfaces |
| D6604 Retainer inlay - cast predominantly base metal, two surfaces |
| D6605 Retainer inlay - cast predominantly base metal, three or more surfaces |
| D6606 Retainer inlay - cast noble metal, two surfaces |
| D6607 Retainer inlay - cast noble metal, three or more surfaces |
| D6608 Retainer onlay - porcelain/ceramic, two surfaces |
| D6609 Retainer onlay - porcelain/ceramic, three or more surfaces |
| D6610 Retainer onlay - cast high noble metal, two surfaces |
| D6611 Retainer onlay - cast high noble metal, three or more surfaces |
| D6612 Retainer onlay - cast predominantly base metal, two surfaces |
| D6613 Retainer onlay - cast predominantly base metal, three or more surfaces |
| D6614 Retainer onlay - cast noble metal, two surfaces |
| D6615 Retainer onlay - cast noble metal, three or more surfaces |

Major Prosthodontic Services - continued on next page

Major Prosthodontic Services (cont.)

| |
|--|
| D6624 Retainer inlay - titanium |
| D6634 Retainer onlay - titanium |
| D6710 Retainer crown - indirect resin based composite |
| D6720 Retainer crown - resin with high noble metal |
| D6721 Retainer crown - resin with predominantly base metal |
| D6722 Retainer crown - resin with noble metal |
| D6740 Retainer crown - porcelain/ceramic |
| D6750 Retainer crown - porcelain fused to high noble metal |
| D6751 Retainer crown - porcelain fused to predominantly base metal |
| D6752 Retainer crown - porcelain fused to noble metal |
| D6753 Retainer crown - porcelain fused to titanium and titanium alloys |
| D6780 Retainer crown - 3/4 cast high noble metal |
| D6781 Retainer crown - 3/4 cast predominantly base metal |
| D6782 Retainer crown - 3/4 cast noble metal |
| D6783 Retainer crown - 3/4 porcelain/ceramic |
| D6784 Retainer crown 3/4 - titanium and titanium alloys |
| D6790 Retainer crown - full cast high noble metal |
| D6791 Retainer crown - full cast predominantly base metal |
| D6792 Retainer crown - full cast noble metal |
| D6794 Retainer crown - titanium and titanium alloys |
| D6920 Connector bar |
| D6940 Stress breaker |
| D6950 Precision attachment |

Adjunctive General Services

| |
|---|
| D9944 Occlusal guard – hard appliance, full arch |
| D9945 Occlusal guard – soft appliance, full arch |
| D9946 Occlusal guard – hard appliance, partial arch |
| D9950 Occlusion analysis - mounted case |

Not covered:

- *Cast unilateral removable partial dentures*
- *Precision attachments, personalization, precious metal bases, and other specialized techniques*
- *Replacement of dentures that have been lost, stolen or misplaced*
- *Removable or fixed prostheses initiated prior to the effective date of coverage or inserted/cemented after the coverage ending date*
- *Services rendered by out-of-network providers*
- *Services not listed as covered above*

Class D Orthodontic

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are necessary for the prevention, diagnosis, care, or treatment of a covered condition and meet generally accepted dental protocols.
- There is no calendar year deductible.
- No waiting period required for orthodontic services. .
- Orthodontists are non-plan providers; **services will be covered by reimbursement at 55% up to a lifetime maximum of \$2,000 per member.**

Orthodontic Services

D8210 Removable appliance therapy - *Limited to once per lifetime*

D8220 Fixed appliance therapy - *Limited to once per lifetime*

D8660 Pre-orthodontic treatment examination to monitor growth and development - *Limited to once per lifetime*

D8670 Periodic orthodontic treatment visit - *Monthly payment - post treatment stabilization*

D8680 Orthodontic retention (removal of appliances, construction and placement of retainer(s)) - *Limited to once per lifetime*

D8695 Removal of fixed orthodontic appliances for reasons other than completion of treatment - *Covered under the benefit maximum*

Not covered:

- *Repair of damaged orthodontic appliances*
- *Replacement of lost or missing appliance*
- *Services to alter vertical dimension and/or restore or maintain the occlusion. Such procedures include, but are not limited to, equilibration, periodontal splinting, full mouth rehabilitation, and restoration for misalignment of teeth*
- *Services not listed as covered above*

General Services

Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are necessary for the prevention, diagnosis, care, or treatment of a covered condition and meet generally accepted dental protocols.
- There is no calendar year deductible.

You Pay:

High Option

- **In-Network:** 15% of coinsurance
- **Out-of-Network:** 100% of billed charges

General services

D9222 Deep sedation/general anesthesia – first 15 minutes

D9223 Deep sedation/general anesthesia – each subsequent 15 minute increment

D9230 Inhalation of nitrous oxide/analgesia, anxiolysis

D9420 Hospital or ambulatory surgical center call

D9630 Drugs or medicaments dispensed in the office for home use

D9910 Application of desensitizing medicament

D9930 Treatment of complications (post-surgical) - unusual circumstances, by report

D9951 Occlusal adjustment - limited

D9952 Occlusal adjustment - complete

D9999 Unspecified adjunctive procedure, by report

Not covered:

- *Oral sedation*
- *Services rendered by out-of-network providers*
- *Services not listed as covered above*

Section 6 General Exclusions – Things We Do Not Cover

The exclusions in this section apply to all benefits. **Although we may list a specific service as a benefit, we will not cover it unless we determine it is necessary for the prevention, diagnosis, care, or treatment of a covered condition.**

We do not cover the following:

- Any dental service or treatment not specifically listed as a covered service;
- Services and treatment not prescribed by or under the direct supervision of a dentist;
- Services and treatment which are experimental or investigational;
- Services and treatment which are for any illness or bodily injury which occurs in the course of employment if a benefit or compensation is available, in whole or in part, under the law or regulation of any governmental unit. This exclusion applies whether or not you claim the benefits or compensation;
- Services and treatment received from a dental department maintained by or on behalf of an employer, mutual benefit association, labor union, trust, or similar person or group;
- Services and treatment performed prior to your effective coverage date including orthodontic treatment;
- Services and treatment incurred after the termination date of your coverage unless otherwise indicated;
- Services and treatment which are not dentally necessary, or which are not recommended or approved by the treating dentist. (Services determined to be unnecessary or which do not meet accepted standards of dental practice are not billable to you by a participating dentist unless the dentist notifies you of your liability prior to treatment and you choose to receive the treatment. Participating dentists should document such notification in their records.);
- Services and treatment not meeting accepted standards of dental practice;
- Services and treatment resulting from your failure to comply with professionally prescribed treatment;
- Telephone consultations;
- Any charges for failure to keep a scheduled appointment;
- Any services that are strictly cosmetic in nature including, but not limited to, charges for personalization or characterization of prosthetic appliances;
- Services related to the diagnosis and treatment of Temporomandibular Joint Dysfunction (TMJD);
- Services or treatment provided as a result of intentionally self-inflicted injury or illness;
- Services or treatment provided as a result of injuries suffered while committing or attempting to commit a felony, engaging in an illegal occupation, or participating in a riot, rebellion or insurrection;
- Office infection control charges;
- Charges for copies of your records, charts or x-rays, or any costs associated with forwarding/mailing copies of your records, charts or x-rays;
- State or territorial taxes on dental services performed;
- Adjunctive dental care services that are covered by the FEHB/PSHB or other medical insurance even when provided by a general dentist or oral surgeon;
- Services rendered by out-of-network providers, in or outside of Puerto Rico, except by orthodontists in Puerto Rico;
- Services needed as a result of a traffic accident;
- Fluoride treatment for adults, except for patients that have lost their salivary function, due to radiation or medications, in order to prevent and control caries;
- Root Canal endodontic re-treatment in cases of contaminated root canals as a consequence of not having assisted to properly restore the tooth.

Section 7 Claims Filing and Disputed Claims Processes

How to File a Claim for Covered Services

When you see plan providers, you will not have to file claims. Just present your identification card and pay your coinsurance.

You will only need to file a claim when you receive orthodontic services. You will have to submit the claim within one (1) year since the date of service. Sometimes these providers bill us directly. Check with the provider. If you need to file the claim, here is the process:

1. Claims for orthodontic reimbursement: In most cases, providers file claims for you. Dentists must file an ADA claim form. For claims questions and assistance, call us at 787-774-6081, TTY 787-792-1370, 1-800-716-6081. When you receive orthodontic services, you must file an ADA claim form or a claim that includes the information shown below. Bills and receipts should be itemized and:

- (a) Must be sent to: Triple-S Salud, Inc. PO Box 363628, San Juan, PR 00936-3628; and
- (b) Verify that the receipts have the information about the dentist printed on it and that the name of the insured agrees with the contract number. The Request for Reimbursement Form will be accepted as a receipt as long as it has the dentist information printed; the dentist's signature and their license number.
- (c) When requesting reimbursement for the first time, the insured must include:
 - the treatment plan detailing the first visit
 - down payment
 - monthly payments
 - total cost
 - duration of treatment
- (d) Receipts must agree with what was established in your treatment plan.
- (e) If the insured pays more than one visit in the same receipt, he/she must send the exact dates (month, day, and year) of the services for which he/she paid.
- (f) Payments in advance or total payment of the treatment will not be considered for reimbursement.
- (g) If you pay for retainers, it must be indicated if they are mandibular or maxillary.
- (h) If you request reimbursement for orthodontic devices, it must be indicated if they are fixed (D8220) or removable (D8210).

To request reimbursement through Coordination of Benefits add:

- Contract number of the other plan
- If the reimbursement is for amounts left unpaid by your other plan, you must include the other plan's Explanation of Benefits.

2. We have a period of 30 days after our receipt of the claim to:

- (a) Notify you of our determination.
- (b) Request additional information. You will have up to 60 days to provide the requested information.
- (c) Inform you that more time is needed to make a decision. This extension may consist of a maximum of 15 additional days.

Deadline for Filing Your Claim

Send us all the documents for your claim as soon as possible. You must submit the claim by December 31 of the year after the year you received the service, unless timely filing was prevented by administrative operations of Government or legal incapacity, provided the claim was submitted as soon as reasonably possible.

Disputed Claims Process

Follow this disputed claims process if you disagree with our decision on your claim or request for services. **The FEDVIP law does not provide a role for OPM to review disputed claims.**

Disputed Claim Steps

1. Ask us in writing to reconsider our initial decision. You must:
 - Write to us within the 180 days from the date of our determination.
 - Include in your letter the reason why you believe that the initial determination is incorrect.
 - Enclose copies of the documents that support your claim, such as a letter from the dentists, and the explanations of benefits.
 - Submit your written complaint to the following address: Triple-S Salud, Inc., Customer Service Division, Complaints and Grievances Unit, PO Box 363628, San Juan, PR 00936-3628.
2. We will notify you about our decision on your complaint no later than 30 days from the date your complaint was received. If we need more time to make our decision, we will notify you in writing. In said cases, the term to answer your complaint will not exceed a period of 15 days.
3. If the dispute is not resolved through the reconsideration process, you may request a review of the denial. You may request a reconsideration within 60 days from the date you received the notification of our determination. You may send your reconsideration request to the same address to which you sent your complaint. In your reconsideration request, you must include the reason(s) why you understand Triple-S Salud was mistaken in its initial determination. We must answer your request for reconsideration with a term of 30 days.
4. If you do not agree with our final decision, you may request an independent third party, mutually agreed upon by us and OPM, review the decision. The decision of the independent third party is binding and is the final review of your claim. This decision is not subject to judicial review.

Section 8 Definitions of Terms We Use in This Brochure

| | |
|--|---|
| Annual Benefit Maximum | The maximum annual benefit that you can receive per person. |
| Annuitants | Federal retirees (who retired on an immediate annuity), and survivors (of those who retired on an immediate annuity or died in service) receiving an annuity. This also includes those receiving compensation from the Department of Labor's Office of Workers' Compensation Programs, who are called compensationers. Annuitants are sometimes called retirees. |
| BENEFEDS | The enrollment and premium administration system for FEDVIP. |
| Benefits | Covered services or payment for covered services to which enrollees and covered family members are entitled to the extent provided by this brochure. |
| Class A Services | Basic services, which include oral examinations, prophylaxis, diagnostic evaluations, sealants and x-rays. |
| Class B Services | Intermediate services, which include restorative procedures such as fillings, prefabricated stainless steel crowns, periodontal scaling, tooth extractions, oral surgery and denture adjustments. |
| Class C Services | Major services, which include endodontic services such as root canals, periodontal services such as scaling and root planing, major restorative services such as crowns, bridges and prosthodontic services such as complete dentures. |
| Class D Services | Orthodontic services. |
| Enrollee | The Federal employee, annuitant, or TRICARE-eligible individual enrolled in this plan. |
| FEDVIP | Federal Employees Dental and Vision Insurance Program. |
| Generally Accepted Dental Protocols | Clinically adequate procedures accepted by the different academies of the dental profession. |
| Plan Allowance | The amount we allow for specific procedures. |
| Sponsor | Generally, a sponsor means the individual who is eligible for medical or dental benefits under 10 U.S.C. chapter 55 based on their direct affiliation with the uniformed services (including military members of the National Guard and Reserves). |
| TEI certifying family member | Under circumstances where a sponsor is not an enrollee, a TEI family member may accept responsibility to self-certify as an enrollee and enroll TEI family members |
| TRICARE-eligible individual (TEI) family member | TEI family members include a sponsor's spouse, unremarried widow, unremarried widower, unmarried child, and certain unmarried persons placed in a sponsor's legal custody by a court. Children include legally adopted children, stepchildren, and pre-adoptive children. Children and dependent unmarried persons must be under age 21 if they are not a student, under age 23 if they are a full-time student, or incapable of self-support because of a mental or physical incapacity. |
| We/Us | Triple-S Salud |
| You | Enrollee or eligible family member. |
| In-Progress Treatment | Dental services that initiated in 2024 that will be completed in 2025. |

Stop Health Care Fraud!

Fraud increases the cost of health care for everyone and increases your Federal Employees Dental and Vision Insurance Program premium.

Protect Yourself From Fraud – Here are some things that you can do to prevent fraud:

- Do not give your plan identification (ID) number over the telephone or to people you do not know, except to your providers, plan, BENEFEDS, or OPM.
- Let only the appropriate providers review your clinical record or recommend services.
- Avoid using providers who say that an item or service is not usually covered, but they know how to bill us to get it paid.
- Carefully review your explanation of benefits (EOBs) statements.
- Do not ask your provider to make false entries on certificates, bills or records in order to get us to pay for an item or service.
- If you suspect that a provider has charged you for services you did not receive, billed you twice for the same service, or misrepresented any information, do the following:
 - Call the provider and ask for an explanation. There may be an error.
 - If the provider does not resolve the matter, call us at 787-774-6081, TTY 787-792-1370, 1-800-716-6081 and explain the situation.
- Do not maintain as a family member on your policy:
 - Your former spouse after a divorce decree or annulment is final (even if a court order stipulates otherwise); or
 - Your child over age 22 (unless they are disabled and incapable of self- support).

If you have any questions about the eligibility of a dependent, please contact BENEFEDS.

Be sure to review Section 1, Eligibility, of this brochure, prior to submitting your enrollment or obtaining benefits.

Fraud or intentional misrepresentation of material fact is prohibited under the plan. You can be prosecuted for fraud and your agency may take action against you if you falsify a claim to obtain FEDVIP benefits or try to obtain services for someone who is not an eligible family member or who is no longer enrolled in the plan, or enroll in the plan when you are no longer eligible.

Notes

Summary of Benefits

- **Do not rely on this chart alone.** This page summarizes specific expenses we cover; for more detail, please review the individual sections of this brochure.
- If you want to enroll or change your enrollment in this plan, please visit www.BENEFEDS.gov or call 1-877-888-FEDS (1-877-888-3337), TTY number 1-877-889-5680.

High Option Benefits: Class A (Basic) Services – preventive and diagnostic

You Pay In-network: Nothing

You Pay Out-of-network: 100%

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High Option Benefits: Class B (Intermediate) Services – includes minor restorative, endodontic, periodontal, prosthodontic and oral surgery services

You Pay In-network: 15%, except for D2999, for which there is no coinsurance

You Pay Out-of-network: 100%

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High Option Benefits : Class C (Major) Services – includes major restorative, endodontic, and major prosthodontic services

You Pay In-network: 50%, except for some major restorative services, and for endodontic services, for which is 30%

You Pay Out-of-network: 100%

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High Option Benefits: Class D Orthodontic Services. \$3,500 for dependents up to 21 for TRICARE-eligible individuals (or 23 if they're full-time college students) or 22 for civilian dependents; \$2,000 for members and spouses

You Pay In-network: Covered by reimbursement at 55% up to a lifetime maximum of \$2,000 per member.

You Pay Out-of-network: Covered by reimbursement at 55% up to a lifetime maximum of \$2,000 per member.

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General Services

You Pay In-network: 15%

You Pay Out-of-network: 100%

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Rate Information

You must live in Puerto Rico to enroll in this dental plan. The following rates apply:

Bi-weekly and Monthly Rates

| High - Bi-Weekly | | | High - Monthly | | |
|------------------|---------------|-----------------|----------------|---------------|-----------------|
| Self Only | Self Plus One | Self and Family | Self Only | Self Plus One | Self and Family |
| \$5.91 | \$11.81 | \$15.43 | \$12.81 | \$25.59 | \$33.43 |